



PHARMACIST COACH ACADEMY

OUR HYBRID APPROACH FOR UNLEADING THE LEADERSHIP POTENTIAL OF HIGH-ACHIEVERS

- Fulfills the need to develop your high-achieving pharmacists into Supervising Pharmacists, Managers and Professional Leaders.
- Offers a leadership development programme that will help you attract and retain high-achieving Pharmacists.
- Provides the learning and developmental tools for your high-achieving Pharmacists.



Rachel Dungan
The Pharmacist Coach

Professional Medical Coach



License no. 55540



Positive Intelligence®
CERTIFIED MENTAL FITNESS COACH



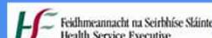
With 25 years of experience as a patient-facing pharmacist (community & hospital), and a decade experience as a cross-sector leadership and team coach, I understand the unique challenges pharmacists and their teams face. Whether it's enhancing team engagement, addressing workforce wellbeing or adapting to shifting global demands, partnering with a credentialed coach & leading from a coaching mindset are increasingly imperative.

CONTACT RACHEL

Phone: 086 6025584

Email: Rachel@racheldungan.com

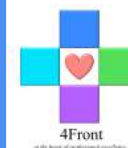
CLIENT ORGANISATIONS WE WORK WITH



PHARMACIST COACH ACADEMY

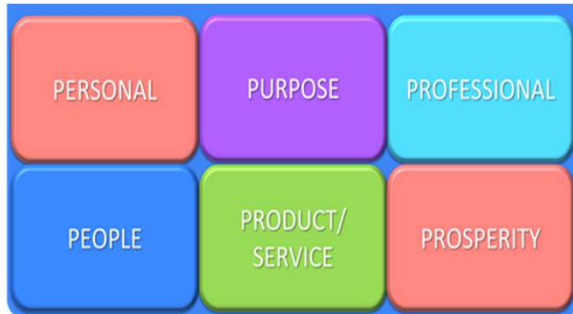
A SOLUTION FOR DEVELOPING SUPERVISION, MANAGEMENT, AND LEADERSHIP SKILLS IN YOUR HIGH ACHIEVERS

Uniquely designed to reduce the “Know-Do Gap” by simultaneously enhancing pharmacists’ competencies through our hybrid programming of and use of a wealth of coaching tools, techniques and approaches.



<https://racheldungan.coachesconsole.com/pharmacist-coach-academy>

4FRONT'S 6PS OF POSITIVE PRACTICE



We start the programme by customising a curriculum based on the results of **4Front's 6Ps of Positive Practice Self-Assessment for Healthcare Managers and Leaders**.

- ❖ **Purpose:** Purpose, goals and vision.
- ❖ **Personal:** Personal leadership skills.
- ❖ **Professional:** Professional competencies.
- ❖ **People:** Workplace culture that optimises teamwork & wellbeing.
- ❖ **Products & Services:** Delivery of exceptional care & services.
- ❖ **Prosperity:** Achieving prosperity ensuring sustainable success.

4FRONT'S ABCDE™ FRAMEWORK



Then, we use **4Front's ABCDE™ Framework** to progressively develop the leadership skills needed from Awareness to Develop Mastery. (*Empower Others is part of our 12-month programme*)

Programme Components:

- ❖ **One-To-One Coaching:** Personalised coaching to refine individual leadership skills.
- ❖ **Self-Directed Learning:** Self-paced, focusing on specific development areas.
- ❖ **Blended Learning:** Tailored learning experiences, for example our 'Lead with Coaching' and 'Mental Fitness' programmes.

4FRONT'S STEPS™ LEADERSHIP PROCESS



Intermingled in the programme is the delivery and application of our **STEPS™ Leadership Process** that enhances leadership skills focused on improving communicating and collaboration skills.

- ❖ **Seek to Understand** the Customer's needs
- ❖ **Then Be Understood**
- ❖ **Empathise** with the Customer
- ❖ **Problem Solve** with the Customer
- ❖ **Safety Net** for patient safety

"Rachel Dungan is a true Master Coach. Her expertise is wide, her compassionate deep, and her wisdom profound. She will push you to stretch beyond your limitations to become a better leader, then show you how your limitations were self-imposed. She is beyond a coach. She is the kind of person you want as your best friend. Don't miss any opportunity to work with Rachel as your coach." LGoodman

Learn more about the programme and deliverables

<https://racheldungan.coachesconsole.com/pharmacist-coach-academy>